

For camps processing registration in AUTOMATIC enrollment processing mode that offer ENROLLMENT OPTION SPECIFIC ENROLLMENT EXTRAS (extras added in Admin > Campers > Setup Wizard > Step 9):

Our recent release introduced a bug that caused enrollment extra financial charges to not trigger on the family profile when certain criteria were met (see below). Both issues have been resolved and will not recur.

- **Criteria #1, issue occurred between the dates of between 3/19 and 4/2:** An admin user for a camp in AUTOMATIC processing mode MANUALLY enrolled a camper using the tool in the camper profile Action Menu and selected enrollment option specific extra(s) in the enrollment wizard.
Criteria #2, issue occurred between the dates of 4/2 and 4/21: An admin user for a camp in AUTOMATIC processing mode enrolled a camper off of the WAITLIST and enrollment option specific extra(s) were selected in the enrollment wizard (either by the parent who submitted the request, or by the admin approving the request).

In both scenarios above the extra appeared on the camper's profile but the corresponding charge did not automatically add to the family profile Financial tab (i.e. there was no recorded charge for the extra).

With the April 21st release the bug has been rectified and will no longer occur. However, we wanted to notify all camps using automatic enrollment processing mode and encourage them to review enrollments that may have met either of the above criteria to ensure that their financial collection and reporting is complete.

You can review a list of enrollments in your database that meet these criteria via an Advanced Report. Possible filters would be:

- **Enrollment request processed date** (“is between DATE and DATE”)
- **Enrollment request processed by** (“does not contain ‘Automatic Enrollment’”)
- **Enrollment extra names** (“is not BLANK”)

If you have any questions, please reach out to support@campmanagement.com. Thank you for your understanding and we apologize for any inconvenience.
